

STRENGTHENING BEHAVIORAL HEALTH SUSTAINABILITY THROUGH WORKFORCE & BILLING STRATEGIES

Technical Assistance Outcomes: Native American Lifelines



NATIONAL COUNCIL of
URBAN INDIAN HEALTH

Technical Assistance Focus

Building capacity for sustainable behavioral health financing through Medicaid credentialing and workforce development.

Challenges Identified

- Limited internal capacity to navigate Medicaid billing and credentialing
- Workforce constraints affecting behavioral health service sustainability

Technical Assistance Provided

- Supported Medicaid application and credentialing planning
- Shared workforce development resources and facilitated peer-to-peer learning

Implementation Outcomes

- Credentialed with a commercial insurer and initiated Medicaid credentialing support
- Advanced readiness for third-party billing through technical assistance and external consultants
- Strengthened understanding of staffing needs tied to reimbursement strategies

Key Takeaway for Other UIOs

Pairing workforce development with billing support helps UIOs build sustainable behavioral health financing systems.

Implementation Status In progress

